
RULES AND REGULATIONS

ACCESS CARD AND HANG TAG PERMIT HOLDERS

Nexus Parking Systems' monthly customer rules and regulations are listed below. If further assistance or interpretation is required, please go to the website of www.nexusparkingsystems.com and click on the [Customer Service Support](#) button and submit the email to our customer service representative.

1. Checking ACH payments are processed on or about the 25th of the month but may be later in the same month for the next month's invoice. Credit/debit card payments are processed on the 1st of the month for the current invoice. If payment is declined, the system will automatically turn off the access card and access the account with a \$35 late fee. The monthly customer is then considered to be a daily customer until the account is paid. Daily parking payments will not be refunded.
2. Customers may provide payment information and change their payment information by submitting a direct debit Credit/Debit Card or ACH direct debit from a checking or savings account payment form from the website. Nexus Parking Systems also participates in commuter pre-tax saver programs offered by [WageWorks](#), [CommuterCheck](#), and [TransitChek](#).



3. A fee of \$35.00 will be assessed for any late or returned payment. If a customer generates a history of late or returned payments, Nexus Parking Systems reserves the right to require payments to be made by debit credit card or ACH.
4. Customers wishing to cancel their account are required to submit a Cancellation Form found on the website by the 15th of the last paid month. The access card can be discarded but the hang-tag (if applicable) must be returned to the garage customer service office on the last paid day of the month. Nexus Parking Systems does not refund payments once the payment has been processed. Return receipts are available at the customer service office.
5. Monthly invoices and receipts are sent automatically via email. If a customer does not receive a monthly invoice for whatever reason, the customer is still responsible to make payment by the due date.
6. Access cards are not transferable! If any card is found to have been transferred to an unauthorized parker, the access card will be confiscated and the account will be permanently closed. If any card is lost, stolen, or damaged, management must be notified and there will be a replacement fee of \$25.00.
7. Only one vehicle per access card is permitted in the Parking Garage at any given time! DO NOT USE CARD for any other vehicle but yours. If an access card is used incorrectly, the system automatically deactivates the access card. Depending on the type of unauthorized use, a fee may be charged or the card may be confiscated and the account closed. The fee amount depends on the type of unauthorized use. See the customer service staff member for assistance.

8. If a customer does not have their access card, the customer is required to take a daily parking ticket and pay the required fee before exiting. This fee is non-refundable and the fee amount depends on the length of stay.
9. All vehicles must follow the specified traffic flow pattern and signs within the garage. Posted speed limit is 5mph/8kph. First-time offenders will be given a warning and the violation will be noted on their account. Further infractions will result in a violation fine (see garage for violation fine rates); or termination of your monthly parking privileges for a serious offense.
10. Do not park in reserved spaces, fire lanes, or hash marked/gridded lanes. Park the vehicle parallel to and between the yellow, white or blue lines. If another parker parks over the line, do not park next to that vehicle if it causes you to park over the line. You will be given a violation. Violators will be cited and will be towed at the owner's expense, or wheel locked and subject to the fines listed below. The violation fees can be paid by scanning the QR code on the Meter Feeder ticket or at www.meterfeeder.com. If another type of ticket was issued, follow the payment instructions or contact customer service for assistance.

Violation	Amount + Fee
No Parking Area/Drop-Off Area/Fire Lane/Curb/Grid-Hash Marked Area/Blocking Driveway or Access Area:	\$20.00
Parked in two (2) spaces:	\$20.00
Parked in Reserved Space:	\$20.00
Illegal Turn:	\$20.00
Driving Against Traffic Flow:	\$20.00
Exceeding Speed Limit: _____	\$20.00
Other:	\$20.00
Boot Removal:	\$40.00
Parked in Handicapped Space:	\$250.00

12. Verbal or physical abuse against any parking employee will not be tolerated and is subject to account suspension or termination.
13. **Vehicle storage or extended monthly parking past 21 days is not permitted** in our parking facilities for both security reasons and garage cleanliness.
14. Remove all valuables from your vehicle. Do not leave items such as cellular phones, radar detectors, GPS devices, and electronic music devices visible in your vehicle. Lock your car! Take your keys! This is a self-park facility.
15. This contract licenses the holder to park one vehicle in the parking facility at the ticket or permit holder's risk. The parking charge is for use of parking space only. The management specifically disclaims any liability or responsibility for damage or loss due to fire, theft, collision, vandalism or otherwise to the vehicle and its contents however caused.

Nexus Parking Systems thanks you for adhering to our rules and regulations.

9/25/2022
